



UNIDO enhances capacity of NBSM staff in quality management system and internal audit

Yerevan, Armenia – June 23-27, 2025 – As part of the ongoing efforts to align Armenia's quality infrastructure with international standards, the United Nations Industrial Development Organization (UNIDO) organized a specialized five-day training for the staff of the National Body for Standards and Metrology (NBSM). The training is conducted under the framework of the EU-funded [“Support to Quality Infrastructure in Armenia”](#) project, implemented by UNIDO.



The main objective of the training is to strengthen the knowledge and practical skills of ten NBSM specialists in evaluating laboratory quality management systems and conducting internal audits in line with the ISO/IEC 17025 standard. Participants received hands-on interactive training in audit techniques, interpretation of standard requirements, and assessment of overall laboratory performance and compliance.

The program is based on the internationally recognized Quality Austria certification scheme, member of the European Organization for Quality (EOQ).

At the end of the training, NBSM staff members will sit for a formal examination to become certified laboratory assessors. The successful participants will receive EOQ Laboratory Assessor Certificates.

This initiative is part of Armenia's broader strategy to strengthen its national metrology and quality infrastructure system. By building local capacity in audit and conformity assessment, Armenia enhances its preparedness for international accreditation, boosts economic competitiveness, and ensures alignment with European Union market requirements.



The "Support to Quality Infrastructure in Armenia" project, funded by the European Union and implemented by UNIDO, is dedicated to strengthening NBSM's role in providing sustainable and internationally recognized metrology services. By reinforcing Armenia's legal, institutional, and technical frameworks for metrology, the initiative contributes to the country's efforts in advancing economic diversification and trade competitiveness, aligning with the objective of the Comprehensive and Enhanced Partnership Agreement (CEPA) with the EU.

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