



Funded by the European Union



# Support to Quality Infrastructure in Armenia

**Funded by the European Union**  
**Implemented by UNIDO**



## NEWSLETTER

Issue N°14  
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# UNIDO Enhances Technical Capacity of NBSM

Throughout June 2025, the United Nations Industrial Development Organization (UNIDO), within the framework of the EU-funded “Support to Quality Infrastructure in Armenia” project, conducted a series of targeted capacity-building trainings for staff of the National Body for Standards and Metrology (NBSM).

**The goal:** to align Armenia’s quality infrastructure with EU standards and support the country’s path toward the international accreditation.

## Pressure Calibration Training (June 2–6)

Six NBSM specialists participated in intensive hands-on training focused on pressure calibrators and air pressure balances. The course covered safe use of high-pressure equipment, calibration procedures, interlaboratory comparisons, and minimizing measurement uncertainty — crucial elements for ISO/IEC 17025 accreditation.





## Electrical Laboratory Audit Training (June 16–20)

Eleven NBSM specialists received an on-the-job training on internal audit processes in accordance with ISO/IEC 17025. Supervised by an international expert, the training included a mock audit to assess real-time laboratory processes, identify gaps, and strengthen quality management systems in NBSM's newly equipped Electrical Laboratory.



## Quality Management & Assessor Certification (June 23–27)

Ten NBSM laboratory staff enhanced their knowledge in evaluating laboratory quality systems through an EOQ-aligned training program based on the internationally recognized Quality Austria scheme. The training focused on audit techniques, interpretation of standard requirements, and assessment of overall laboratory performance and compliance





## All NBSM Trainees Successfully Certified as EOQ Laboratory Assessors

As a result of June 23–27 training on Quality Management & Assessor Certification, all 10 participants successfully passed the examination to become certified laboratory assessors.

✓ Each participant has been awarded an EOQ Laboratory Assessor Certificate, representing a key milestone in Armenia's ongoing efforts to strengthen its national

## 🌐 Armenian Representative at UNIDO–ISO Seminar in Vienna

From June 11–13, Quality Manager at the National Body for Standards and Metrology (NBSM), represented Armenia at the UNIDO and ISO joint seminar in Vienna on “Empowering Developing Countries to Establish Sustainable Laboratory Infrastructure.” Held alongside the ISO/TC 336 Plenary Meeting, the seminar brought together over 120 participants from more than 30 countries.

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NBSM representative shared Armenia's national experience and strategic approach to building sustainable, smart, and digitalized calibration laboratories, contributing to the global dialogue on modern quality infrastructure systems.



## About the Project

The "Support to Quality Infrastructure in Armenia" project, funded by the European Union and implemented by UNIDO, is dedicated to strengthening NBSM's role in providing sustainable and internationally recognized metrology services. By reinforcing Armenia's legal, institutional, and technical frameworks for metrology, the initiative contributes to the country's efforts in advancing economic diversification and trade competitiveness, aligning with the objective of the Comprehensive and Enhanced Partnership Agreement (CEPA) with the EU.

## Disclaimer

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This newsletter has been produced by UNIDO in Armenia as part of the "Support to Quality Infrastructure in Armenia" project.

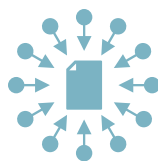
## Project Statistics for June



**28 NBSM staff**  
**trained** through three  
capacity building  
initiatives



**1673 views** through  
the project social  
media posts



**500 followers** to the  
project social media  
accounts

For more information contact: **Cong WU, Project**  
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